



House rules

Never be afraid to ask questions about anything that you do not understand! We know that we often use slang and colloquial expressions that are hard to understand. Do not hesitate to say that you don't understand us and that you need for us to talk slower or repeat something that we have said.

Student Responsibilities

- 1) Students are responsible for keeping their room, the bathroom and other parts of the host home that they use clean and tidy.
- 2) Host Families will explain their "house rules" to students when they begin the homestay with their host family. As outlined in the Terms and Conditions section of your application students are required to respect these rules. The rules will be no different for any host children in their family. Host family rules are in place to ensure the safety and well being of the students.
- 3) Strictly no use of alcohol or illegal drugs. Students
- 4) Students are responsible for their own transportation. Once you arrive your host family will orientate you to the local transportation system.
- 5) Do your best to speak only English or the local language when you are around your homestay family.
- 6) Always let your homestay family know where you are and what time you will arrive home.
- 7) Student property may not be covered by the host family's insurance. Students may wish to purchase private insurance to cover their personal belongings
- 8) Students may want to bring their own laptop computer, camera and other items.
- 9) As stated in the Terms and Conditions section of your application you are expected to be home for meals or to phone ahead if you will be away for a meal. Families are expecting you to be home for dinner and will be preparing your meal for you. Homestays need to be informed if there are any changes in plans.
- 10) Students are not allowed to entertain friends of the opposite sex in their bedrooms.
- 11) You will be given a key to the Homestay's house. Be very careful with your key because if you lose it, you may have to replace the locks to the entire house at your expense.
- 12) If you are the last person to leave the house, it is your responsibility to make sure that the lights are turned out, and your windows are closed, and the doors are locked. Also, please make sure you understand how to turn on and off house alarms if your homestay family has one.
- 13) Do not carry large amounts of money with you, or leave large amounts of money in your room. Be careful with your valuables. Your homestay family is not responsible for your property if it is lost or stolen. Your host family will assist you in setting up a bank account if required.
- 14) As stated in the Terms and Conditions section of your application students will be expected to pay for any damage that you cause to the host family's property. This might not be covered by your insurance.



15) If you wish to change your homestay or move to a homestay please inform Enso Student accommodation officer/manager.

19) If students are having difficulties in their homestay it is important to come to see the Homestay Manager as soon as possible. The Homestay Manager will offer solutions to assist with the issue at hand.